



56 Main Street  
Keswick,  
Cumbria.  
CA12 5JS  
UK

Tel: 017687 72227 Fax: 017687 75593  
email: [info@needlesports.com](mailto:info@needlesports.com)

**PERSONAL INFORMATION:**

First Name: \_\_\_\_\_  
Surname: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Daytime Tel: \_\_\_\_\_  
Other Tel: \_\_\_\_\_  
email: \_\_\_\_\_

**RETURNS FORM**

Before returning items, please read our full returns policy in the returns section of our website: [www.needlesports.com](http://www.needlesports.com)

**Non-faulty goods** can be returned to us for a refund in an unused and as new condition within one month of purchase. Please package carefully with all original labeling/box/bag etc as we cannot give a refund unless items are resalable as new. Be sure to send with adequate compensation in case your parcel should get lost on its way to us.

If returning **faulty goods** please call us first on 017687 72227 or email [info@needlesports.com](mailto:info@needlesports.com) as sometimes queries can be sorted out without returning anything. The final decision on whether goods are faulty or not lies with the manufacturer – consequently it can be a lengthy process. If items are deemed to be faulty then we will refund reasonable UK postage costs.

**NB Returned items must be clean – if they are not, they will not be dealt with!**

**PURCHASE INFORMATION:** Tick if shop purchase:  (**Receipts must be enclosed**), or Tick if mail order:

Date of Order/Purchase: \_\_\_/\_\_\_/\_\_\_ Order Number \_\_\_\_\_

ITEMS RETURNED: \_\_\_\_\_  
\_\_\_\_\_  
REASON: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do you wish a refund:   
Or an exchange? (UK post is free):   
**(NB Post to other countries will be charged at cost)**  
If you require a different size etc, please indicate what you want:  
\_\_\_\_\_

**ADDITIONAL INFORMATION:**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CARD INFORMATION:** If you want a refund and your purchase was not via email we will need your card details. If you do not wish to send your card details by post, please tick here and we will ring you.

Card type (delete as applicable): Visa / Mastercard /Electron / Maestro / Solo

Card Number: \_\_\_\_\_ Expiry date: \_\_\_ / \_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_